

**Answering Services**

**Success Stories**

**Other Services**

**Contact Us**

**1-800 We Answer Call Center**

Complete Answering Service and Telephone Answering Service

**Telephone Answering Service**



Whether you need answering service, inbound call center service or messaging, our polite, well-spoken live operators can overhaul your corporate image by intelligently answering and dispatching your calls.

**More Info>>**

**Answering Service Secrets**



1-800 We Answer Answering service Answers Twelve Problem Questions Even The Most Expensive Answering Service Hopes You Will Not Ask.

**Read More >>>**

**Medical Answering Service**



Missing a call can be as serious as a heart attack. 1-800 We Answer Answering service is fully HIPAA compliant. Our medical operators will eliminate the problems you experience with your current answering service. Doctors who care trust 1-800 We Answer Answering service.

**More Info>>**

**Customer Service**



Smart People, doing Smart Things In Smart Ways. Our customer service representatives are empowered to get the job done quickly and efficiently.



**Call Now!! 1-800-We Answer**

At Operator Answering Service we feel it is a crime to give up sales to competitors that you could have and should have gotten because your phones rang out, busied, or were not processed correctly. At Operator Answering Service, we turn your phone calls into a profit stream.

**FREE TRIAL OFFER**

**1-800 We Answer Answering Service Two Week Free**

**Trial.** Your calls answered risk free. No Contracts - No Hidden Costs.

**Company News**

**New York, NY, August 2011**

**1-800 We Answer is proud to announce the recent acquisition of Carols Answering Service of Teague, Texas.**

Carols Answering Service, located 100 miles south of the Dallas/Fortworth area has provided excellent live answering and messaging services since 1979. 1-800 We Answer offers the highest level of customer care based answering services and is expanding its presence throughout Texas and the Southwest United States as a premier communications outsourcing solutions provider with a complete range of inbound answering service and call center services focused on satisfying the individual requirements of every client.

**More Info>>**

**New York, NY, August 2011**

**1-800 We Answer, Inc. Named to the Inc.5000 List of Fastest Growing Companies in America for 2011.**

1-800 We Answer, Inc ®, an industry leading national provider of telephone call center services has been named to the Inc5000 List of Fastest Growing Companies in America. With this accomplishment 1-800 We Answer joins the rarefied company of enterprises that have appeared on the list multiple times, many of which have grown to be national icons 1-800 We Answer is listed at # 1995, and

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**Name:**

**Email:**

**Phone:**

**Message:**

☐ Sales

☐ Customer Service

**Get Started Now**

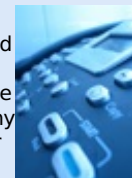
**watch video**

**Other Services**

**Business Answering Service**  
**24 Hour Answering Service**  
**Professional Answering Service**  
**Customer Service Answering**  
**Operator Answering Service**  
**Live Answering Service**  
**Answering Center**  
**Outbound Telemarketing**  
**Pager & Cellphone CLEC'S**  
**Postal Service**  
**Redundancy**  
**Resellers**

**Business Telephone System**

We know that your business needs demand that our call center technology stays on the cutting edge. That's why we have expanded our client offerings beyond traditional voicemail, call center and virtual office services by creating a new IT Business/ Telecom Division with an experienced staff of veteran telecom industry professionals. We are pleased to provide additional products and services that include business phone equipment sales and installation, computer and copier service.



**Check out our services >>**

and efficiency.  
[More Info>>](#)

ranks in the top 40% of all businesses named to this highly competitive list. The 2011 *Inc5000* is compiled according to the percentage revenue growth companies exhibit from 2007 through 2010. 1-800 We Answer continues to provide outstanding communications outsourcing support and is proud to receive this acknowledgment as a leading company in the business services sector.

[More Info>>](#)

**New York, NY August 3, 2011**

**1-800 We Answer is Committed to Latest PCI PCI DSS Security Upgrades**

1-800 We Answer, Inc. is committed to the latest IT upgrades in its New York Answering Service and Call Center to ensure compliance with the Payment Card Industry Data Security Standard (PCI DSS). The upgrade involves software and server technology including firewall systems deployed in its headquarters. Compliance with PCI DSS is mandatory for all businesses that accept, transmit or store any credit card data. 1-800 We Answer continues to conduct quarterly scans to ensure the highest security standards are met. Rigorous monitoring of PCI DSS is a call center's first defense against intrusion and theft, since online debit and credit card fraud the card schemes are a constant threat to the entire industry.

[More Info>>](#)

**New York, NY**

**1-800 We Answer Answering Service acquires Ameritel -American Telemessaging of Montgomery, Alabama, expanding the reach and scope of services throughout the Southeastern U.S.**

Ameritel, a sixty year veteran answering and messaging company servicing the Southeastern United States was seamlessly integrated into 1-800 We Answer's nationwide network of onshore bilingual live operator answering services. 1-800 We Answer provides superior communications outsourcing services to thousands of companies, organizations, and government agencies boasting a 40 plus year record of customer service support.

[More Info>>](#)

**New York, NY**

**1-800 We Answer Answering Service purchases Avetel Computer & Answering Service of Plymouth, MA.; strengthening its commitment to the New England region by providing outstanding communications outsourcing resources to business owners and municipal agencies.**

Additionally, HIPAA compliant medical

 **Corporate Office**

**1-800 We Answer**

545 Eighth Avenue,  
Suite #401  
New York, NY 10018  
Tel: 1-800-348-0500  
Fax: 1-212-714-1453  
[www.efls.com](http://www.efls.com)

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answering services support physicians in private practice around the Cape. Companies ranging from small and mid-sized businesses to large organizations rely on 1-800 We Answer to provide high-quality, budget-friendly answering service solutions uniquely tailored for their caller support needs.

**[More Info>>](#)**

**New York, NY - Nov.2010**

1-800 We Answer President/Owner Rob Porter is quoted in a recent Wall Street Journal article publicizing a Broadway revival performance of "Bells Are Ringing". 1-800 We Answer which purchased the actual Bells Are Ringing Answering Service almost a decade ago offers a complete suite of inbound and outbound telephone call center, fax, and voicemail services that will satisfy virtually any communications outsourcing requirement.

**[More Info>>](#)**

**New York, NY - Nov.2010**

**1-800 We Answer, Inc. announced its acquisition of El Centro California's StarTel Answering Service.**

The company's list of clients continues to expand outside of Imperial County to include growing businesses all along the California-Mexico border. Bilingual live operators fluent in Spanish and English are key to providing successful answering services to the border region and Imperial County. 1-800 We Answer specializes in providing affordable comprehensive call answering solutions nationwide to small, mid-size and large companies.

**[More Info>>](#)**

**1-800 We Answer, Inc. Named to the Inc.5000 List of Fastest Growing Companies in America for 2010. - August 2010**

1-800 We Answer, Inc.®, a leading nationwide provider of telephone call center services, has been named to the Inc 5000 List of Fastest Growing Companies in America. After demonstrating a rapid growth rate of more than 42% during fiscal year 2009, Inc. Magazine has ranked the company at no. 1428. The company's overall growth during 2006-2009 was measured at 202% by Inc. Magazine

**[More Info >>](#)**

**1-800 We Answer Answering Service acquires Intouch Call Center and Answering Service - July,2010**

1-800 We Answer has acquired Intouch Call Center and Answering Service of Baton Rouge, Louisiana. This acquisition bolsters 1-800 We Answer's ability to provide the most reliable and affordable outsourced communications services in the Gulf Coast.

Intouch Call Center strengthens 1-800 We Answer's position as a leading BPO service provider in the Southeast region, providing award winning inbound and outbound live

operator answering services with its customer-first commitment. This reaffirms 1-800 We Answer's commitment to being the greatest telecommunications company on the planet.

**More News>>**

**1-800 We Answer Answering Service PCI Certified status.- January 2010**

1-800 We Answer, a full service Call Center and Answering Service, has completed its PCI Certification by passing a SecurityMetrics ® Site Certification vulnerability scan. As required by PCI DSS, **www.efls.com** IP addresses are scanned a minimum of four times a year to protect systems' integrity, and ensure continued certification status. The payment brands (Visa, Master Card, AMEX, Discover Card) have collectively adopted PCI DSS as the requirement for organizations that process, store or transmit payment cardholder data.

**More News>>**

***The Foundation for Transparency in Offshoring* has certified 1-800 We Answer, Inc ® as a 100% domestic services provider. - January 2010**

This certification helps promote 1-800 We Answer's inbound, outbound and market research divisions to a growing segment of clients who realize that they can achieve effective cost-savings combined with accurate, reliable call center services through onshoring. Centers desiring FTO certification must illustrate the various levels of onshore and offshore outsourcing they employ within their organization.

**1-800 We Answer Answering Service Acquires PTM Communications - January 2010**

New York, NY 1-800 We Answer, Inc. completed its acquisition of telemarketing firm PTM Communications, Inc.. This purchase increases 1-800 We Answer's ability to provide telemarketing services supporting subscriber-based industry and business publications and trade shows. 1-800 We Answer, Inc. created its telemarketing services division in 2007.

**More News>>**

**New York, New York - August 2009**

**1-800 We Answer Answering Service announces the acquisition of A Plus Answering Service of Plymouth, Massachusetts.**

The recent purchase of A PLUS establishes a local presence in the Cape Cod area that will enable 1-800 We Answer to provide award winning Call Center services throughout the New England region. 1-800 We Answer welcomes A Plus into its nationwide network of Call Center solution providers and is dedicated to serving its current and future customers with the best answering services at the most affordable prices.

**New York, New York - April 2009**

**Operator Answering Service announced its acquisition of Market Research** a blended call center firm specializing in market research and opinion polls. Market Research operates call centers in Philadelphia, Pennsylvania and the tri-state area. Market Research's experience in conducting quantitative and qualitative market research and opinion polls are highly desirable assets that will increase 1-800 We Answer's ability to provide comprehensive outbound call center services to small and mid-sized companies. 1-800 We Answer® provides live operator answering service and call center services combined with enhanced service offerings such as Ordertaking, RSVP, catalogue and web product fulfillment and ad response services.

**New York, New York - January 2009**

**Operator Answering Service announces the purchase of Professional Response Answering Service**, a leading regional answering service provider in the Southeastern US for nearly ten years, providing English and Spanish-language telephone answering for clients in the City of Miami and Dade County. Operator Answering Service will integrate Professional Response's bilingual answering service capability into its network of nationwide answering service call centers.

**New York, New York- September 2008**

**1-800 We Answer Purchases National Security Answering Service**

**1-800 We Answer**, a New York based answering and messaging service, purchased Boston's National Security Answering Service, a leading answering service provider in the New England region. **1-800 We Answer** can now provide greater business telecommunications services in Rhode Island and Massachusetts. Operator Answering Service has expanded to become a nationwide and global answering service provider during recent years. Adding National Security Answering Service to its network of local answering service providers will give National Security's existing subscriber base increased access to advanced answering service features and a higher level of technical and customer service support.

**New York, New York- June 2008**

**Operator Answering Service Acquires Valley Messaging.**

**Valley Messaging**, an Indianapolis, Indiana based answering and messaging service, joins an expanding network of companies owned and managed by 1-800 We Answer, which is rapidly becoming one the nation's largest and most successful Answering Service companies. 1-800 We Answer looks forward to serving the businesses and individuals of Indiana with award winning service.

**New York, New York, April , 2008**



**1-800 We Answer purchases Message Bureau Inc.**

Answering Service industry leader 1-800 We Answer, has purchased Message Bureau Inc., Unified Communications. The Manhattan based 1-800 We Answer will capitalize on Message Bureau's core strengths in telephone answering, voicemail and fax services, customer service and call center support areas as they continue to expand their services in the United States. This acquisition will strengthen and further diversify 1-800 We Answer's commitment to providing affordable outsourced communications services.

***New York. New York - April, 2008***

**1-800 We Answer Announces Purchase of Continental Systems Call Center Division**

1-800 We Answer, a New York City based Answering Service, Call Center, Voicemail, and Mail Services provider, announced today the purchase of Continental Systems, Inc. Call Center Division of Jacksonville, Florida. Continental Systems specializes in providing call center services for a wide variety of insurance industry clients. The purchase creates new opportunities for Operator Answering Service to generate new business in the Insurance industry.

***New York. New York - March ,2008***

**Operator Answering Service Acquires *ordertaking.com*.** 1-800 We Answer recently purchased *ordertaking.com* providing an additional resource for companies in need of order taking and catalog order taking services. Operator Answering Service has 40 years' experience in providing comprehensive telephone customer service and support for traditional telephone and mail order retailers, brick and mortar businesses and internet storefronts. The company provides order taking support on a full-time or part time basis, allowing smaller companies to outsource their call center operations in whole or in part.

***New York, New York - February, 2008***

**Operator Answering Service Buys *avirtualoffice.net*.** 1-800 We Answer announces the acquisition of ***avirtualoffice.net***. This acquisition adds to the company's expanding roster of answering service companies. A Virtual Office is a company that complements the professionalism and expertise in Answering Services that 1-800 We Answer provides for thousands of clients. The company expects to expand its customer base, providing excellent telephone answering service with experienced live operators answering calls for a wide range of businesses no matter what their size. 1-800 We Answer specializes in creating customized telephone answering services and call center solutions for the national and global business community.

***New York, New York - December , 2007***

## **1-800 We Answer Offers Nationwide Business Support Services**

1-800 We Answer, a 40-year veteran of the answering service industry, offers all businesses a fresh solution to unanswered phone call traffic and mail clutter. The company provides complete telephone answering service, voicemail, and mail receiving services to clients across the United States, and to individuals and businesses located around the world. 1-800 We Answer Answering Service combines the latest hardware and software technology with excellence in customer service, providing clients with the best telephone coverage and customer satisfaction levels in the industry. Incoming telephone calls are answered by professional customer service representatives, or can be routed to the company's voicemail system. 1-800 We Answer Voicemail offers extended message recording / greeting times, call forwarding, follow-me functions and more, allowing small business owners and entrepreneurs access to the type of voicemail service found in large corporations. Mail services include receipt of mail addressed to the company's name, mailbox-free mailing addresses and global mail forwarding services. 1-800 We Answer does not require contracts for service.

### ***New York Answering Service October 01, 2006***

Operator Answering Service is now a GSA IT vendor for the federal government, reaching 30,000 federal IT buyers and end users, joining the companies like Dell, Gateway, Bearing Point, CDW, and Motorola in servicing the Federal Government. Our GSA live answering service provides an inbound call center solution, helping the government reduce its Operator Services costs.

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